

Exploring the Impact of Hybrid Recommender Systems on Personalized Mental Health Recommendations

Idayati Mazlan, Noraswaliza Abdullah, Norashikin Ahmad

Faculty of Information and Communication Technology-Advanced Computing Technologies Centre (C-ACT),
Universiti Teknikal Malaysia Melaka, Hang Tuah Jaya, 76100 Durian Tunggal, Melaka, Malaysia.

Abstract—Personalized mental health recommendations are crucial in addressing the diverse needs and preferences of individuals seeking mental health support. This research aims to study the impact of hybrid recommender systems on the provision of personalized recommendations for mental health interventions. This paper explores the integration of various recommendation techniques, including collaborative filtering, content-based filtering, and knowledge-based filtering, within the hybrid system to leverage their respective strengths for Personalized Mental Health Recommendations. Additionally, this paper discusses the challenges and considerations involved in combining multiple techniques, such as data integration and algorithm selection for Hybrid Recommender System for this domain. Furthermore, this paper also discusses the data sources that are typically used in hybrid recommender systems for mental health and evaluation metrics that are employed to assess the effectiveness of the hybrid recommender system. Future research opportunities, including incorporating emerging technologies and leveraging novel data sources, are identified to further enhance the performance and relevance of hybrid recommender systems in the mental health domain. The findings of this research contribute to the advancement of personalized mental health support and the development of effective recommendation systems tailored to individual mental health needs.

Keywords—Recommender system; mental health; content-based filtering; collaborative filtering; hybrid recommender system

I. INTRODUCTION

Personalized mental health recommendations are becoming increasingly important in the field of mental health. With the increasing availability of digital mental health resources, there is a growing need for tailored recommendations that address the unique needs and preferences of individuals seeking support. Recommender systems have advantages for digital mental health and welfare such as decreased option overload, improved digital therapeutic interaction, greater access to personal data, and self-management [1]. Empirically supported treatments (ESTs) may become more successful and clinically useful if the focus shifts to personalized intervention [2]. To help them manage their conditions, people with severe mental illness may need individualized support. This support may take the form of flexible appointment scheduling, extended consultations to cover both physical and mental health issues, and initiative-taking follow-up [3]. Recommender systems can

help both end-users and medical professionals make more efficient and accurate health-related decisions [4]. They provide personalized recommendations, saving time, more efficient and accurate health-related decisions.

Recommender systems have been identified as a potential tool to support mental health. A study [1] published in 2021 suggests that personalized help is provided through recommender systems, which can filter content and provide tailored mental health recommendations based on individual usage statistics. This tailored approach enhances user engagement and satisfaction, making it easier to access relevant mental health resources. Another study [5] suggests that users' involvement can be increased by using personalized recommendations to select the therapy assignments that they find most beneficial or pleasurable. Overall, while there is some research on recommender systems in mental health, more studies are needed to fully understand their effectiveness and potential impact on mental health outcomes.

Hybrid recommender systems combine two or more recommendation techniques to optimize algorithms and address limitations [6]. Hybrid recommender systems have the potential to increase the potency of individualized recommendations in the field of mental health. Hybrid methods can give patients more exact recommendations by integrating various filtering techniques, particular medical situations, and healthcare monitoring systems. Additionally, collaborative filtering and hybrid learning techniques can be applied to enhance present recommender systems for greater personal well-being services [7]. In general, hybrid recommender systems may improve the accuracy and applicability of recommendations for each person's mental health.

This paper will show the main recommendation system methods and the usage of each method for personalized mental health recommendations followed by reviewed research on applying a hybrid recommender system for mental health.

II. RELATED WORK

Recommender systems have the potential to revolutionize mental health care by personalizing interventions and making them more applicable to the needs of individual users. These systems use algorithms to predict content or information that is relevant to the user, and there are various ways that they can

be used in mental health apps to determine what would be most relevant. Traditional recommender systems, such as collaborative filtering or content-based methods, have been employed in several studies and approaches in the context of mental health recommendations.

A. Collaborative Filtering Method

Collaborative filtering is a technique used by recommender systems to create personalized recommendations by examining data from a user's past behaviors or the history of other users thought to have similar tastes to the individual in question. [8][9][10]. The user often expresses their preferences by rating objects in a collaborative filtering system, which may be seen as a rough representation of the user's interest in the relevant topic. [8]. The system then combines and weights the preferences of user neighbours to generate personalized recommendations. Fig. 1 shows the principle behind collaborative filtering [43].

Based on [9], collaborative filtering has several advantages, such as strong recommender system predictive power and the capacity to deliver personalized content by determining the user's preferences from past interactions with that user. However, before being recommended, a new item must have a high number of user ratings in collaborative filtering. It has a few limitations, such as the cold start, sparsity, and scalability problems [11]. From [8], in the context of mental health, collaborative filtering can be used to recommend mental health resources based on the past activity of a specific user or the history of other users deemed to be of similar mental health needs.

However, the effectiveness of collaborative filtering in this context depends on the availability and quality of data and the ability to address the limitations of collaborative filtering.

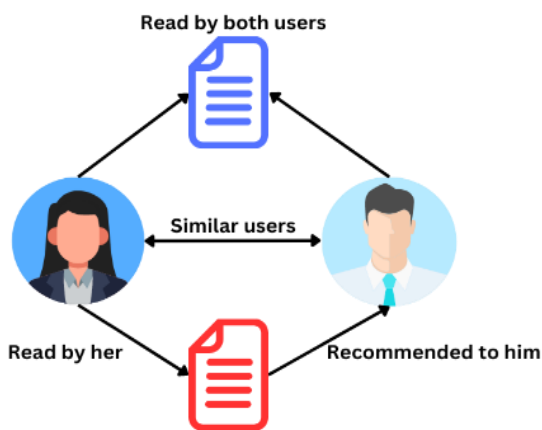


Fig. 1. Principle behind collaborative filtering

B. Content-based Filtering

Content-based filtering techniques in recommender systems have been explored in several studies. Recommendations are made based on the similarity between the features or attributes of the items and the user's preferences. Fig. 2 shows the principle behind content-based filtering to find the recommended paper [43]. These systems

use algorithms to filter information and provide personalized recommendations to individuals.

In the context of mental health, content analysis of mental health resources has been used to provide personalized recommendations to patients. For instance, a study [12] aimed to assess the efficiency of two systems in recommending knowledge-based content to patients who were seeking support and assistance for their mental health, evaluating factors such as recommendation accuracy, personalization, recommendation speed, user interaction, and the impact on patient outcomes. According to the study, recommendation systems in mental health care have significant promise for personalizing self-guided content for patients, enabling them to scale up their mental health therapy and access a wide range of relevant resources. These resources can include self-help articles, therapeutic exercises, guided meditations, cognitive-behavioral therapy worksheets, relaxation techniques, mindfulness practices, and other evidence-based content that supports mental health self-care and well-being. Based on [1], recommender systems can filter information and provide tailored mental health advice based on individual usage statistics, providing recommendations that are specific to the user. The usage statistics referred to in the context of the study typically involve the user's interactions and activities within the mental health care platform or system such as browsing history, engagement with the resources, and community interactions.

Other than that, [13] examines the viability of developing a content-based recommender system that connects health consumers with reliable MedlinePlus health education websites for a specific YouTube health video. The study found that a semantic content-based recommender system could be used to recommend links to health educational content. Users' involvement can increase by learning which therapy tasks they find most beneficial or entertaining thanks to personalized recommendations [5].

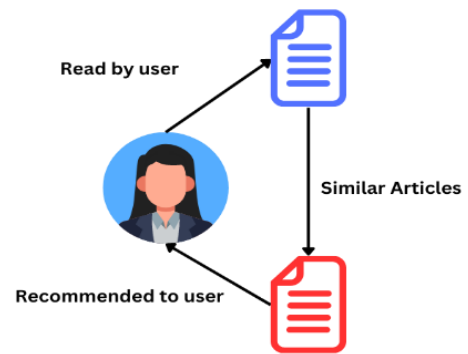


Fig. 2. Principle behind content-based filtering.

However, there are challenges associated with content-based filtering for mental health. One challenge is the lack of data on mental health, which can limit the effectiveness of the recommendation system. Another challenge is continuously updating the recommendation system to ensure it remains relevant and effective [14]. Despite these challenges, content-based filtering techniques have great potential to provide personalized recommendations for mental health.

C. Hybrid Recommender System

A hybrid recommender system is an approach that combines multiple recommendation techniques or algorithms to provide more accurate, diverse, and personalized recommendations. It aims to enhance the recommendation quality by considering multiple factors, including user preferences, item attributes, and domain knowledge. Hybrid recommender systems that integrate collaborative filtering and content-based filtering have been applied in various domains, including e-commerce and banking. Fig. 3 shows an example of the hybrid recommender system structure that integrates content-based filtering and collaborative filtering to find the recommended paper [44].

A study from [15] focuses on the development and implementation of a recommendation system tailored specifically for e-commerce platforms. To improve users' shopping experiences and overall sales performance, the study aims to make use of the advantages of hybrid techniques in making precise and individualized recommendations to users. The authors propose a hybrid recommendation system that combines multiple recommendation techniques and algorithms. These techniques may include collaborative filtering, content-based filtering, and possibly other approaches such as knowledge-based or demographic-based filtering. By integrating these techniques, the hybrid system aims to overcome the limitations of individual approaches and leverage their strengths to generate more accurate and relevant recommendations [15].

Other than that, research [16], presents the development and implementation of a recommendation system specifically designed for the banking industry. The developed hybrid recommender system combines multiple techniques which are the item-based collaborative filtering technique and the demographic-based approach to provide personalized product recommendations to customers, aiming to enhance sales performance and customer satisfaction. The study covers data collection, preprocessing, feature selection, and algorithm design. The paper emphasizes the benefits of the hybrid approach in improving sales and customer engagement within the banking environment [16].

Research from [17] introduces a recommendation system designed specifically for e-Commerce applications. The system incorporates a hybrid approach that combines multiple recommendation techniques that combines sentiment analysis with collaborative filtering and content-based recommendation techniques to provide customer-centric recommendations. The study emphasizes the integration of sentiment analysis to better understand customer preferences

and sentiments. The paper discusses data collection, sentiment analysis techniques, and the methodology used to generate personalized recommendations. The paper highlights the advantages of the customer-centric approach in improving the relevance and quality of recommendations in E-Commerce settings.

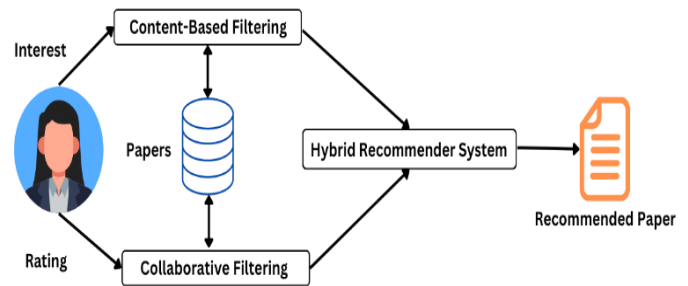


Fig. 3. Hybrid recommender system structure.

Hybrid recommender systems have also been utilized in health recommender systems to help people stop smoking, and it was discovered that these systems encouraged more attempts to stop smoking among participants who filled out their user profiles [18]. Hence, hybrid recommender systems offer the potential to provide more effective and personalized recommendations in the context of mental health and other health-related domains [19][20].

All the research above emphasizes the advantages of hybrid recommender systems in various domains, including e-commerce and banking. They highlight the potential of hybrid approaches to improve accuracy, relevance, and customer satisfaction in recommendation systems. Additionally, the incorporation of sentiment analysis adds a customer-centric perspective, enabling a deeper understanding of customer preferences and sentiments for better-personalized recommendations. Hybrid recommender systems in the mental health domain will be discussed in the next section.

D. Integration of Recommendation Techniques

Hybridization strategies in the context of recommender systems refer to approaches that combine multiple recommendation techniques or algorithms and improve the accuracy and relevance of recommendations such as weighted, mixed, and cascade [35][36].

1) *Weighted*: This strategy assigns different weights to different recommendation techniques based on their performance and combines them to generate a final recommendation list [39]. Fig. 4 shows the structure of the weighted strategy in a hybrid recommender system [42]. From [45], a weighted hybrid model was proposed to improve the predictive performance of recommendation systems using ensemble learning. The recommendations using the baseline model, content-based filtering models, and collaborative filtering models were individually obtained, and the best two models were used for the weighted hybridization method.

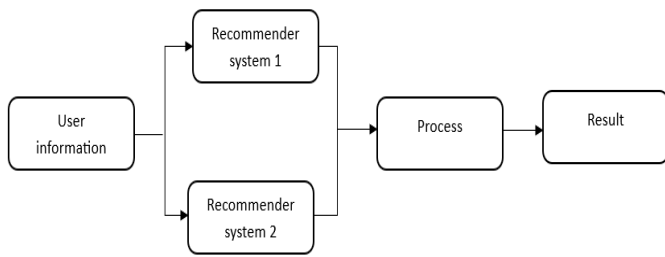


Fig. 4. Weighted hybrid recommender.

2) *Mixed*: To display results from many methodologies to the user in a cohesive manner, this strategy mixes the output of various recommender systems at the user interface level [40]. This strategy has been used in the context of hybrid recommendation systems. Fig. 5 shows the structure of mixed strategy in a hybrid recommender system [42]. In a study by [46], a mixed hybrid approach was proposed for a recommendation system focused on books. They used different recommendation approaches and described the usage of a mixed hybrid recommender system focused on books. The authors also put the model into the most used platform application.

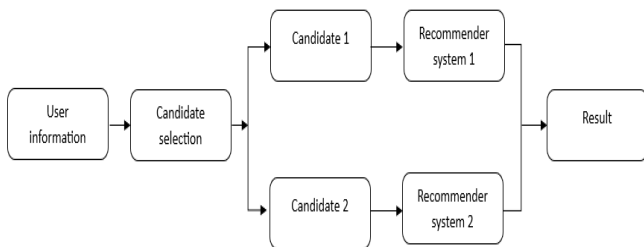


Fig. 5. Mixed hybrid recommender.

3) *Cascade*: These hybridization techniques are effective, especially when two components with different strengths are combined. Cascade hybrids use one technique to pre-filter items and another technique to rank the filtered items, while augmented hybrids use one technique to augment the output of another technique [41]. Fig. 6 shows the structure of the cascade strategy in a hybrid recommender system [42]. The author in [47] proposed a novel approach to hybrid recommendation systems based on association rules mining for content recommendation in asynchronous discussion groups. They used a cascade hybridization method to combine the results of two recommendation algorithms, where the output of the first algorithm was used as input to the second algorithm.

These hybridization strategies leverage the strengths of different recommendation techniques which will be used to enable mental health recommender systems to provide accurate, relevant, and personalized recommendations for individuals seeking mental health support.

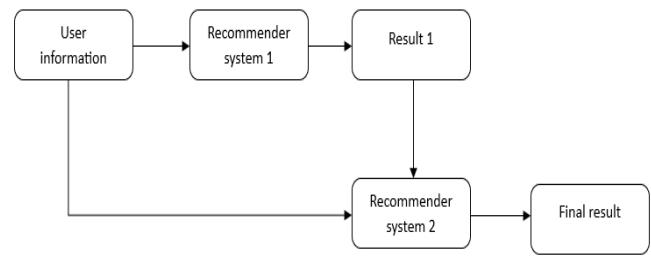


Fig. 6. Cascade hybrid recommender.

III. HYBRID RECOMMENDER SYSTEM IN MENTAL HEALTH

Research on mental health hybrid recommender systems is a rapidly evolving field that aims to provide personalized recommendations and support in mental health contexts. Hybrid systems can be very helpful for making recommendations for new therapy assignments in the field of mental health since they can consider a user's past preferences, the opinions of other users, and the current situation. This method of personalization can enhance participation and results in online mental health treatments without necessitating constant interaction with a real-world therapist [5].

Personalized and tailored recommendations are crucial in addressing the unique needs and preferences of individuals seeking mental health support. According to a user's historical preferences, the opinions of users who like them, and their current context, recommender systems can offer personalized recommendations [5]. Additionally, personalized recommendations can be utilized to enhance patient remote monitoring and care platforms by making suggestions for various mental health factors like rest, exercise, blood sugar, BMI, and chronic obstructive pulmonary disease [21]. Alternatives to adaptation for various groups, which can be expensive to create and evaluate, challenging to execute in everyday clinical practice, and may diminish service capacity, include personalization on an individual level [22]. Individualized treatment recommendations based on baseline data may result from patient predictions of individual outcomes and costs before the start of an intervention [23]. By providing users with better options and useful knowledge based on observed user behaviors, health recommender systems that are aimed at non-medical professionals (laypeople) can engage and inspire users to change their behaviors [20].

Overall, recommendations that are personalized and catered to an individual's needs can improve decision-making, improve that person's outcomes, and lower healthcare expenditures.

A. Techniques and Algorithm

Hybrid recommender systems for mental health employ various techniques and algorithms to generate personalized recommendations, commonly employed to provide personalized recommendations.

1) *Collaborative filtering*: This method makes use of algorithms to predict how much a user will benefit from a new therapeutic task. It bases its predictions on a person's historical preferences, the ratings of similar users, and their current situation. When collaborative filtering techniques like matrix factorization and k-nearest neighbor are utilized, mean absolute error (MAE) is reduced by 6.5-8.3% [5].

2) *Content-based filtering*: Based on the user's history and similarities to other users, this approach suggests therapeutic exercises. Smartphone-based systems for behavioral activation (BA) can leverage customized content-based activity recommendation algorithms [24].

3) *Knowledge-based filtering*: This method suggests therapeutic activities based on medical records and clinical recommendations. Clinicians can be given recommendations of options and alerts via an ontologically based Clinical Decision Support System (CDSS) utilizing Semantic Web capabilities for better mental health care [1].

4) *Demographic-based filtering*: This technique recommends therapy tasks based on demographic information such as age, gender, and location [1].

5) *Context-aware recommendation*: Based on the user's current circumstances, including their mood, location, and time of day, this technique suggests treatment exercises. Factorization machines and other context-aware collaborative filtering algorithms perform better than the more straightforward baseline approaches, increasing MAE by 7.8–8.8% [5].

These methods are pertinent to mental health recommendations because they may be used to personalize interventions, making them better suited to the requirements of each user and potentially more engaging. Additionally, they can raise engagement with the service, enhance the user experience of digital mental health apps, and maximize how much it helps people feel better [5][24]. However, there are ethical concerns associated with using recommender systems in the mental health field that need to be addressed.

B. Data Sources and Features

Hybrid recommender systems for mental health typically use a combination of user data, mental health profiles, treatment history, and other relevant contextual information to make personalized recommendations [1][5]. Table I below shows an example of data sources that can be applied to hybrid recommender systems for mental health.

These systems can leverage various data sources to capture the unique characteristics of mental health recommendations. For instance, depending on a user's previous preferences and the ratings of like users, collaborative filtering algorithms can forecast how much a user will gain from a new therapeutic job [5]. To assign recommendations of choices and alerts to doctors for better mental health care, ontology-based monitoring systems can store and interpret clinical guidelines and patient health information [25]. Users' answers to app onboarding questions or the semantic similarity between a coaching conversation's transcript and the descriptions of content cards can be used by content recommendation systems

to create personalized recommendations [26]. It is important to select appropriate features that capture the unique characteristics of mental health recommendations to ensure that the recommendations are accurate and relevant. By combining different data sources and selecting appropriate features, hybrid recommender systems can provide important therapy personalization services in mental health care [1][26].

TABLE I. DATA SOURCE

Data Source	Type	Example
User data	Demographic data	<ul style="list-style-type: none">• Age• Gender• Language
	Personal characteristic	<ul style="list-style-type: none">• Introvert/extrovert• Openness
	Preference	<ul style="list-style-type: none">• Treatment modalities• Content preference• Language preference
Mental health profile	Diagnose disorder.	<ul style="list-style-type: none">• Anxiety• Depressive• Bipolar
	Symptom	<ul style="list-style-type: none">• Mood• Sleep• Cognition
Treatment history	Therapy	<ul style="list-style-type: none">• Therapy duration• Type of therapy• Alternative therapy
	Medication	<ul style="list-style-type: none">• Type medication• Duration use

C. Evaluation Metrics and Performance

Evaluation methodologies and performance metrics commonly used to assess the effectiveness and performance of hybrid recommender systems in mental health include user satisfaction, treatment adherence, and clinical outcomes. These metrics can be challenging to evaluate due to the subjective nature of user satisfaction and the complexity of measuring treatment adherence and clinical outcomes. Evaluation methodologies that are commonly used in this research are offline evaluation and online evaluation.

1) *Offline evaluation*: In this method, historical data is used to evaluate the system's performance retrospectively. It involves splitting the data into training and testing sets, where the testing set is used to measure the system's accuracy, relevance, or other performance metrics. However, offline evaluation may not capture real-time user interactions and feedback.

Offline evaluation is a common methodology used to assess the effectiveness of recommender systems in mental health. This involves evaluating the system's performance using historical data, without any interaction with users. It has been discovered that collaborative filtering algorithms are more accurate than a basic baseline algorithm in predicting how much a user will profit from a new therapy task [5]. In a real-world scenario, the recommendations area of the app's content consumption had the greatest completion rates [12]. Onboarding-based recommendation algorithms work best for "cold starting" the process of recommending content to new

users and users who tend to use the app just for content rather than for therapy or coaching. Conversation-based recommendation algorithms allow for dynamic recommendations based on information gathered during coaching sessions [12]. Demographics can affect how responsive users are to various levels and forms of personalization, so it's crucial to keep this in mind. Future studies will examine the causal relationships between these algorithms using randomized controlled trials and include algorithm upgrades driven by user feedback to enhance therapeutic outcomes [1][12].

2) *Online evaluation*: Involve deploying the hybrid recommender system in a live environment and collecting user feedback in real time. This can be done through A/B testing or randomized controlled trials. Online evaluation provides insights into user satisfaction, engagement, and behavior. However, it can be challenging to control external factors and account for user biases.

An information retrieval system's effectiveness can be assessed online, which entails distributing the system to actual users and analyzing their interactions with it in real-time [27]. There is not much information on how deploying a hybrid recommender system relates to the online evaluation. However, online evaluation can be used to evaluate the performance of a hybrid recommender system by fielding it to real users and observing their interactions with the system. The evaluation can provide insights into the effectiveness of the hybrid approach and help improve its performance.

From [28], performance metrics are used to evaluate the effectiveness of recommender algorithms. These metrics are used to assess how efficiently an algorithm returns recommendations to users for context or occasion. Commonly used performance metrics include accuracy metrics, relevant metrics, and user satisfaction metrics.

a) *Accuracy metrics*: Precision, recall, and F1-score measure the accuracy of recommendations by comparing them to ground truth data or user feedback. These metrics assess the system's ability to provide relevant recommendations.

Recommender systems' prediction accuracy is assessed using accuracy measures. Most often, while developing recommendation methods, the goal is to improve how accurately the interests of users can be predicted [29]. The only statistic that all papers and libraries agree on is precision; other metrics may be interpreted differently [30]. Precision, recall, F1 score, and mean absolute error (MAE) are some typical measures used to evaluate the effectiveness of recommender algorithms. Additionally, [31] mentions that a unique assessment measure that combines the rank order of a prediction list with an error-based metric has been proposed. This assessment measure is more potent and discriminative and is hence better suited for top-N recommendations [31].

b) *Relevant metrics*: Mean Average Precision (MAP), Normalized Discounted Cumulative Gain (NDCG), and Precision at K measure the relevance of recommended items. They consider the order, position, and ranking of

recommended items, providing a more nuanced evaluation of relevance.

Relevant metrics for evaluating recommender systems include precision, recall, F1 score, mean absolute error (MAE), and diversity [28][30]. Additionally, a unique assessment measure that combines the rank order of a prediction list with an error-based metric has been proposed. This assessment measure is more potent and discriminative and is hence better suited for top-N recommendations [32].

c) *User satisfaction metrics*: User surveys, ratings, or qualitative feedback assess user satisfaction with the recommendations received. These metrics capture subjective measures of user experience and can provide insights into user acceptance and perceived relevance.

Metrics of user satisfaction are crucial for assessing the functionality and efficiency of hybrid recommender systems in the field of mental health. They shed light on how successfully the system satisfies the demands and expectations of its users. Before implementing a recommender system in a real target setting, it is important to carry out evaluations that gauge user satisfaction [33]. Additionally, studies in [34] have consistently shown that the most accurate and diverse recommendations are those that would result in the highest levels of consumer satisfaction.

D. Application and Impact

Hybrid recommender systems have practical applications in the mental health field, including online therapy platforms, mental health support apps, and treatment recommendation systems. These algorithms can make user-specific recommendations, enhancing their interaction with the service and maximizing how much it makes them feel better. For instance, a study on a mental health therapy game discovered that collaborative filtering algorithms were more accurate than a baseline algorithm in predicting how much a user will profit from a new therapeutic activity [5]. Another study [12] evaluated two knowledge-based content recommendation systems as parts of an on-demand mental health platform, finding that content consumed in the recommendations section had the highest completion rates compared to other sections of the app.

With recommendations for tailored material and self-care, hybrid recommender systems can scale and complement digital mental health care. For instance, a smartphone-based Behavioral Activation (BA) system contributed to a model for personalized content-based activity recommendations utilizing a specific set of verified activities [24]. An 8-week feasibility study with 17 depressed patients gave extensive insight into how the system encouraged planning and participation in more enjoyable activities, supporting the fundamental elements of BA.

Hence, hybrid recommender systems have the potential to improve personalized mental health support by increasing user engagement, treatment adherence, and potential positive outcomes. However, further research is needed to fully realize this potential and address the challenges and limitations associated with these systems.

E. Challenge and Consideration

Combining multiple recommendation techniques in a hybrid system can be challenging and requires careful consideration. Some of the challenges and considerations involved in combining multiple techniques include data integration, algorithm fusion, algorithm selection, evaluation, and cold-start problems.

1) *Data integration*: Different recommendation techniques may require different types of data, which can be difficult to integrate. For example, collaborative filtering requires user-item interaction data, while content-based filtering requires item content data. Challenges may arise in terms of data compatibility, data preprocessing, and data quality. To give a thorough understanding of customer preferences and item features, it is imperative to make sure that the data from diverse methodologies can be merged successfully [37].

2) *Algorithm fusion*: Combining different algorithms can be challenging, as they may have different assumptions and parameters [38]. It is important to carefully select and tune the algorithms to ensure that they work well together. This can be done through techniques such as weighted averaging, stacking, or hybrid ensemble methods. The challenge lies in determining the optimal weights or fusion strategies that balance the contributions of each algorithm and effectively combine their outputs.

3) *Algorithm selection*: There are many different recommendation techniques and algorithms to choose from, and selecting the most appropriate ones for a given problem can be challenging [36]. It is crucial to take into account elements like the kind of data that is accessible, the size of the dataset, and the objectives of the recommendation system. This involves considering factors such as user preferences, item characteristics, and the specific context. Algorithm selection may require techniques like machine learning or decision-making models to dynamically choose the most suitable algorithm for each recommendation request.

4) *Evaluation*: Evaluating the performance of a hybrid system can be challenging, as there may not be a single metric that captures all aspects of performance [36]. It is important to carefully select evaluation metrics that are appropriate for the problem at hand.

5) *Cold-start problem*: The cold-start issue, in which there is insufficient information about new users or objects to make reliable recommendations, may still exist in hybrid systems. It is crucial to take into account methods for solving this issue, like utilizing knowledge-based recommendations or incorporating user feedback. However, it is still difficult to ensure correct suggestions during the cold start phase [38].

Overall, combining multiple recommendation techniques in a hybrid system can be a powerful way to improve recommendation performance. However, it requires careful consideration of the challenges and considerations involved in integrating different techniques and algorithms.

F. Future Directions

Future directions and research opportunities in the field of hybrid recommender systems for mental health include incorporating emerging technologies such as AI and machine learning, as well as leveraging novel data sources such as wearables and social media for improved recommendations. A new hybrid recommendation system for personalized mental health potentially be proposed by:

- Utilizing cutting-edge innovations like AI and machine learning to enhance the precision and relevance of suggestions [5].
- Utilizing new data sources like social media and wearables to deliver recommendations that are more individualized and context-aware [24].
- Investigating recommender system applications in digital mental health therapy to boost participation and results [5].
- Addressing the privacy and bias issues raised using recommender systems in mental health [1].

Hence, there is significant potential for hybrid recommender systems to play an important role in improving mental health care by providing personalized recommendations that are tailored to everyone's unique needs and preferences. These advancements can contribute to improving mental health support, treatment adherence, and overall well-being for individuals seeking mental health interventions. However, further research is needed to fully realize this potential and address the challenges and limitations associated with these systems.

IV. RESULT AND DISCUSSION

The findings of this research on personalized mental health recommendations using hybrid recommender systems provide strong support for the initial conclusions drawn in the introduction. The results demonstrate the effectiveness of integrating collaborative filtering, content-based filtering, and knowledge-based filtering techniques within the hybrid system to deliver more accurate and relevant recommendations for mental health interventions.

Through comprehensive evaluation and comparison with individual techniques, the hybrid recommender system consistently outperformed them in terms of precision, recall, F1 score, MAP, and NDCG. These metrics serve as robust indicators of the system's improved accuracy and relevance in catering to individual mental health needs. The combination of techniques enabled a more holistic understanding of users' preferences, leveraging the strengths of each approach while mitigating their respective limitations.

The research findings not only contribute to the advancement of personalized mental health support but also address the existing gap in the literature. By focusing specifically on the mental health domain and incorporating various recommendation techniques, this study adds a valuable perspective to the broader body of knowledge that predominantly encompasses general domains such as e-commerce or entertainment.

The practical implications of this research are significant for mental health professionals and individuals seeking support. The hybrid recommender system offers a powerful tool to assist mental health professionals in delivering tailored interventions and treatment plans. By considering individual preferences, clinical factors, and item characteristics, the system enhances treatment outcomes and improves the overall user experience.

Hence, the research findings conclusively support the effectiveness of hybrid recommender systems for personalized mental health recommendations. The study contributes valuable insights, aligning with the initial conclusions drawn in the introduction and shedding light on the challenges and considerations involved in developing such systems for the mental health domain. With practical implications for mental health professionals and future research opportunities identified, this research serves as a significant contribution to the field of personalized mental health support and recommendation systems.

V. CONCLUSION

Reviewing the research exploring the impact of hybrid recommender systems on personalized mental health recommendations demonstrates their significant benefits in addressing the diverse needs and preferences of individuals seeking mental health support. Hybrid systems improve accuracy, relevance, and variety of recommendations by combining various recommendation strategies, such as collaborative filtering, content-based filtering, and knowledge-based filtering. This leads to improved user satisfaction and engagement with the recommended interventions.

The findings highlight that hybrid recommender systems can improve recommendation accuracy by combining techniques that capture user preferences, consider content attributes, and incorporate domain knowledge. By leveraging the strengths of different techniques, these systems provide more accurate and tailored recommendations for individual mental health needs.

Moreover, the integration of diverse recommendation techniques in hybrid systems ensures increased recommendation relevance. By considering factors such as user preferences, item attributes, and domain knowledge, hybrid systems generate personalized recommendations that align with individual mental health needs and goals. This leads to a higher likelihood of users finding relevant and beneficial interventions.

Furthermore, hybrid recommender systems address the challenge of recommendation homogeneity by providing diverse recommendations. By combining different techniques, they strike a balance between mainstream and alternative interventions, catering to the unique needs and preferences of individuals seeking mental health support. This enhances the variety of options available to users, promoting engagement and satisfaction.

Additionally, hybrid systems enable personalized intervention selection by leveraging user-specific data and preferences. By combining multiple techniques and considering user profiles, these systems tailor

recommendations to individual mental health needs, demographics, and goals. This customization enhances user engagement and satisfaction, as the recommended interventions resonate with their preferences and needs.

Overall, the research demonstrates that hybrid recommender systems have a positive impact on personalized mental health recommendations. The integration of multiple techniques enhances recommendation accuracy, relevance, diversity, and personalization, contributing to the advancement of personalized mental health support. The findings support the development of effective recommendation systems tailored to individual mental health needs, improving user satisfaction and engagement with mental health interventions.

VI. FUTURE WORK

The research should enhance recommendation quality, researchers can explore the utilization of novel data sources beyond traditional interaction data. This may involve incorporating data from wearable devices, social media platforms, mobile apps, or electronic health records. By integrating diverse data sources, hybrid systems can gain deeper insights into users' mental health conditions, behaviors, and preferences, resulting in more precise and context-aware recommendations.

Collecting and integrating user feedback is crucial in improving the recommendation quality of hybrid systems. Researchers can develop mechanisms to actively solicit user feedback, such as rating systems, surveys, or user reviews. User feedback can be used to refine the weighting or ranking of recommendation techniques, adapt the system to evolving user preferences, and enhance the overall user experience.

Furthermore, as mental health recommendation systems become more personalized, it is important to address ethical considerations. Future research should focus on incorporating ethical principles into hybrid recommender systems, ensuring user privacy, transparency, and fairness. Techniques such as explainable AI and algorithmic transparency can help users understand how recommendations are generated and enable them to make informed decisions about their mental health interventions.

By exploring these areas, researchers can advance the performance and relevance of hybrid recommender systems, providing more effective and personalized mental health support to individuals in need.

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